

edr update is our client e-newsletter giving EDR clients the latest information on our online service available for processing duties transactions.



Refunds

From January 2016, the Office of State Revenue (OSR) will no longer issue refunds by cheque. Taxpayers will need to provide us with their bank account details and we will send them their money by electronic funds transfer (EFT). Taxpayers will no longer need to visit their financial institution to deposit a cheque and will have quicker access to their money.

All duties refunds and grants issued by OSR will be paid electronically.

From 7 December 2015, our systems will be updated to include an online EFT form for taxpayers to complete and the EDR system will also be updated to enable you to enter your clients' EFT details at the time of processing a new home grant transaction, for those matters where a balance of grant is payable to the purchaser(s).

Note: If a balance of grant is payable you must have your client's account details at the time of processing their New Home Grant assessment. Failure to provide this information will result in your EDR assessment being rejected.

Refunds must be deposited into an Australian account.

The forms that have been updated in line with the EFT changes and will be available on our website are:

- Electronic Duties Returns (EDR) Refund/Cancellation Request Financial Institutions/Share Fund Managers (ODA 046)
- Application for NSW New Home Grant – for Agreements or Transfers entered into on or after 1 July 2014 (ODA 072A)
- Application for NSW New Home Grant – for Agreements or Transfers entered into on or before 30 June 2014 (ODA 072B)
- Application for Reassessment: Failed Instrument (ODA 018)
- Request for Refund of Duty on an Application to Register a Motor Vehicle (ODA 026)
- Request for Refund of duty on Registration of Replacement of Motor Vehicle (ODA 053)
- Application for Reassessment and Refund: Cancelled Agreements for the Sale of Transfer of Dutiable Property (ODA 015)
- Application for Reassessment and Refund: Cancelled Transfers of Dutiable Property (ODA 032)
- Application for Exemption or Refund: Break-up of Marriage or De Facto Relationship (ODA 069)
- Application for Exemption or Refund: Break-up of a Domestic Relationship (ODA 070).



Removal of faxes

From 1 December 2015, fax will no longer be used as a means to send correspondence to OSR.

All EDR requests that are currently lodged by fax must now be sent to edr@osr.nsw.gov.au. These include:

- Cancellation of assessments
- Refunds of duty
- Reassessments
- General enquiries.

MORE INFORMATION



www.osr.nsw.gov.au



1300 308 863
1800 086 642 (Interstate clients)
8.30 am – 5.00 pm, Mon. to Fri.



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Help in community languages is available.

Office of State Revenue: ISO 9001–Quality Certified
Department of Finance, Services & Innovation

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