



Review Assist



Fairer outcomes
for NSW



Welcome to Review Assist

Review Assist outlines common review scenarios and will help you when requesting a review of your fine. Simply locate your fine type and the reason you wish to submit your request, then review the evidence required section before lodging your review. Review Assist will explain the circumstances we generally will and will not consider.

You can still lodge a review even if you do not find the offence type or reason for requesting a review. Make sure you clearly explain your reason for requesting a review and include all relevant supporting evidence.

There are other options for resolving your fine. If you wish to name another person as being responsible, elect to go to court or find payment options, please visit revenue.nsw.gov.au.

Personal circumstances

When reviewing your fine, Revenue NSW will take into account your personal circumstances. This means that you should tell us if there were extenuating circumstances that resulted in you receiving the fine. We use the Attorney General's Guidelines on personal or financial hardship to help guide our decisions.

While Review Assist will help you decide whether or not to ask for a review of your fine, there may be extenuating circumstances the Commissioner can take into account across all fine types, not just those identified in this publication.

Our role

We provide a processing service for more than 250 agencies who issue fines. These include local councils, the NSW Police Force, Sydney Trains, hospitals, universities, and statutory boards and trusts.

We issue notices for offences that are detected by cameras, such as speeding, red light and bus lanes. We also investigate, issue notices and prosecute anyone who lodges false nominations or fails to nominate drivers for offences that are detected by cameras.

What happens after I submit my request for review?

Once we receive your request for review, we will put a hold on the fine. This means we will not take any action on your fine until a decision has been made and you have been given notification of the outcome.

We will investigate your request. This may mean we ask for further information from the authority that issued your fine.

We will notify you of our decision through your preferred method of contact, i.e. if you have requested a response by email, we will send your review outcome to the nominated email address.

Helpful resources

LawAccess

LawAccess NSW is a free government telephone service that provides legal information, referrals and in some cases, advice for people who have a legal problem in NSW. 1300 888 529 (Monday to Friday 9.00 am to 5.00 pm)

Service NSW

For enquiries about the status of your vehicle registration or licence, you should contact Service NSW.

Customer Service 13 77 88 (Monday to Friday 7.00 am to 7.00 pm)

Police Assistance Line

If you are a victim of a crime, other than life threatening or time critical emergency situations, you should contact the Police Assistance Line.

13 14 44 (7 days a week 24 hours)

Translating and Interpreting Service (TIS)

TIS is a free and confidential service.

13 14 50 (7 days a week 24 hours)

Vehicle

- Speeding
- Parking
- Traffic
- Heavy vehicle
- School zone

Public Transport

- Ticketing
- Alcohol/smoking
- Other

Animal

- Registration
- Control
- Escape
- Other

Environmental, Building and Development

- Littering
- Pollution
- Fisheries
- Fire safety
- Development Application (DA)

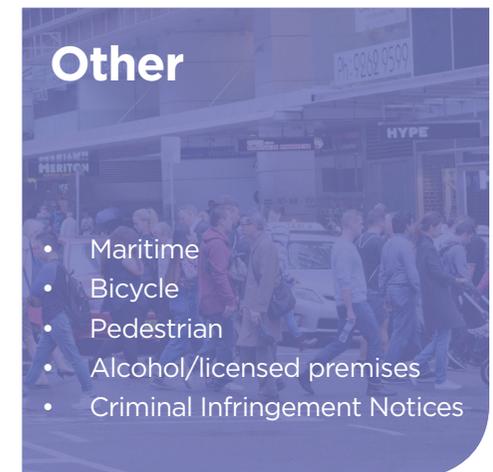
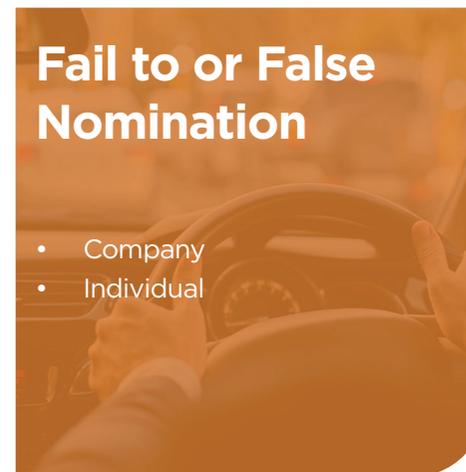
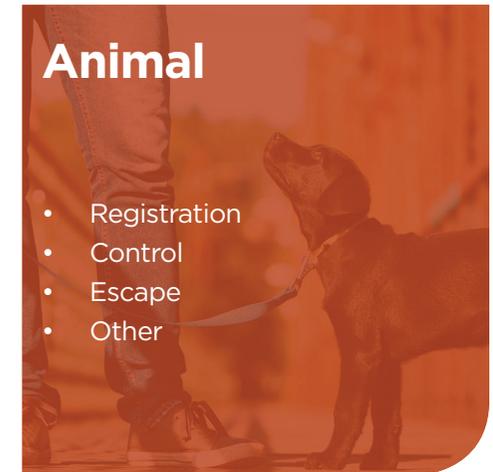
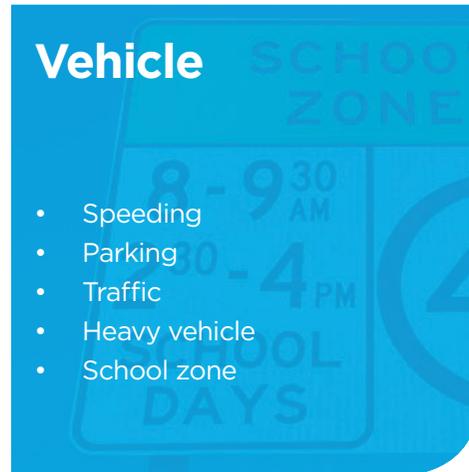
Fail to or False Nomination

- Company
- Individual

Other

- Maritime
- Bicycle
- Pedestrian
- Alcohol/licensed premises
- Criminal Infringement Notices

Personal circumstances



Vehicle

- Speeding
- Parking
- Traffic
- Heavy vehicle
- School zone

Interstate Driving Records

If you hold a licence in a state or territory other than NSW, you must be able to provide a certified copy of your driving record for the 10 years prior to the offence date.

Revenue NSW is not able to consider international driving records as driving conditions and offences are not comparable.

Grounds	Reasons and considerations	Evidence required to support your review
Speeding - Considered 	Offences under 20km/h where the driver has a clear driving record for 10 years prior to the offence date.	If you have held a NSW drivers licence for more than 10 years, no evidence is required. If you are requesting a caution due to your driving record, please call us on 1300 138 118. If you hold a licence in a state or territory other than NSW, you must be able to provide a certified copy of your driving record for the 10 years prior to the offence date. Revenue NSW is not able to consider international driving records as driving conditions and offences are not comparable.
Speeding - Not considered 	<ul style="list-style-type: none"> • Offences in Class B/C vehicles (heavy vehicles). • School zone speeding. • Offences over 20km/h. • I did not see the signs. • I believe my speedometer is misreading my speed. • I will lose my licence if I do not receive leniency. 	For public safety, these offences are not considered based solely on a clear driving record.
Ticketed and metered parking - Considered 	<ul style="list-style-type: none"> • I purchased a valid parking ticket, but did not display it correctly. • I paid for parking through an authorised smart phone application and received verification of the transaction. • The parking ticket machine/meter was faulty. • I went to get change for the meter. • I placed money in the wrong meter or bay. • My vehicle was broken down at the time of the offence. 	This may include, but is not limited to: <ul style="list-style-type: none"> • a copy of the valid parking ticket • details of the time you attempted to make payment and the parking machine fault reference number • documentary evidence verifying your payment (e.g. smart phone transaction history) • a copy of mechanical repairs, towing or other documentation.
Ticketed and metered parking - Not considered 	<ul style="list-style-type: none"> • I was unfamiliar with the area. • I did not notice the requirement to pay. • I exceeded the time restrictions and purchased another ticket. • This is my first offence. • A clear driving record. 	
No stopping - Considered 	<ul style="list-style-type: none"> • There was a medical emergency. • My vehicle was broken down. • My vehicle was stolen. 	This may include, but is not limited to: <ul style="list-style-type: none"> • medical emergency - refer to personal circumstance guide • a copy of mechanical repairs, towing or other documentation • evidence of stolen vehicle - a report or an event number from the police.
No stopping - Not considered 	<ul style="list-style-type: none"> • I only stopped for a short time. • There was no other parking available. • I/we needed to find a bathroom. • I was dropping or picking up passengers. • I did not see the sign. • A clear driving record. 	

Vehicle

- Speeding
- Parking
- Traffic
- Heavy vehicle
- School zone

Wrong Vehicle

If you believe the fine has been issued to the wrong vehicle or registration number, you should call us on 1300 138 118. Where a review is required, you will be asked to provide details of your claim and documentary evidence.

Stolen Vehicle

If your vehicle was stolen at the time of offence, you will need to provide us with details of the NSW Police event number or a printed copy of the interstate police report.

Grounds	Reasons and considerations	Evidence required to support your review
Restricted/special event parking - Considered 	<ul style="list-style-type: none"> • I received a fine for parking in a special/restricted zone, but I am authorised to park there. • My vehicle was broken down at the time of the offence. 	This may include, but is not limited to: <ul style="list-style-type: none"> • documentation of your authority to park in the zone • a copy of mechanical repairs, towing or other documentation. Details of your claim will be checked against the information recorded by the issuing officer.
Restricted/special event parking - Not considered 	<ul style="list-style-type: none"> • This is my first offence. • I was not notified that the restrictions were changing. • I am a local resident and was not aware of the event. • A clear driving record. 	
Disabled parking - Considered 	I, or the person I was transporting, have a valid Mobility Parking Permit, but it was not displayed correctly at the time of the offence.	Provide a copy of both sides of the relevant valid permit. Please note that usually only the first offence of this type will be considered.
Disabled parking - Not considered 	<ul style="list-style-type: none"> • I do not have a permit and this is my first offence. • I did not see the signs. • I had a recent injury and thought I could park there. • I was not there for long. 	
Loading Zones - Considered 	<ul style="list-style-type: none"> • My vehicle is permitted to be parked in a loading zone, and I was engaged in setting down or picking up goods or passengers. • I purchased a valid loading zone ticket relevant to the vehicle I used at the time of the offence. • I could not obtain a ticket for the loading zone because the machine was faulty. • My vehicle was broken down at the time of the offence. 	This may include, but is not limited to: <ul style="list-style-type: none"> • a copy or details of your valid ticket • where applicable details of the time you attempted to make payment and the parking machine fault reference number • a copy of mechanical repairs, towing or other documentation.
Loading Zones - Not considered 	<ul style="list-style-type: none"> • I was unfamiliar with the area. • I was not there long. • There were no other parks. • This is my first offence. • A clear driving record. 	We are unable to consider your driving record for non demerit parking offences as they are not recorded on your driving record.

Vehicle

- Speeding
- Parking
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No longer own the vehicle?

If you sold or transferred the vehicle ownership prior to the offence date, the registered owner must update the change of ownership with Roads and Maritime Services (RMS). Then you must name the person responsible using myPenalty at revenue.nsw.gov.au/fines/pn/name.

Grounds	Reasons and considerations	Evidence required to support your review
Traffic - Considered 	Where the driver has a clear driving record for 10 years prior to the offence date, demerit offences will be considered such as: <ul style="list-style-type: none"> • Exceeding speed under 20km/h • Bus lane • T-Way • Transit lane • Not give way • Not stop at stop line • Disobey no left/right turn sign • Yellow light offences. 	If you have held a NSW drivers licence for more than 10 years, no evidence is required. If you are requesting a caution due to your driving record, please call us on 1300 138 118. If you hold a licence in a state or territory other than NSW, you must be able to provide a certified copy of your driving record for the 10 years prior to the offence date. Revenue NSW is not able to consider international driving records as driving conditions and offences are not comparable.
Traffic - Not considered 	<ul style="list-style-type: none"> • Exceeding speed over 20km/h. • All red light offences. • All school zone offences. • Mobile phone offences. • Offences that pose significant risk to other road users. • I will lose my licence if I do not receive leniency. 	For public safety, these offences are not considered based solely on a clear driving record.
Red light - Considered 	I was directed to travel through the red light by an authorised officer.	Proof of situations such as road works or an emergency at the time of offence. We may refer to Roads and Maritime Services for advice.
Red light - Not considered 	<ul style="list-style-type: none"> • A clear driving record. • Claims that you were not able to stop in time. • Claims that you could not see the lights. • Claims that the light was yellow when you entered the intersection (red light offences are only issued when the light is red before the vehicle enters the intersection). 	For public safety, these offences are not considered based solely on a clear driving record.

Vehicle

- Speeding
- Parking
- Traffic
- Heavy vehicle
- School zone

Grounds	Reasons and considerations	Evidence required to support your review
Unregistered, uninsured and/or unlicensed - Considered 	<ul style="list-style-type: none"> • I received a fine for being unlicensed and/or unregistered, but I believe there is an error with Roads and Maritime Services (or the relevant transport authority). • I paid the vehicle registration prior to the due date. • I am a pensioner and paid the Comprehensive Third Party (CTP) insurance and my car had been inspected by a licenced mechanic. 	<p>This may include, but is not limited to:</p> <ul style="list-style-type: none"> • details and evidence of your claim with information from the relevant authority supporting you were licenced and/or the vehicle was registered at the time of the offence • documentary evidence that payment was made prior to the registration renewal due date.
Unregistered, uninsured and/or unlicensed - Not considered 	<ul style="list-style-type: none"> • I was unaware that the registration or licence had expired. • This is my first offence. • I am not the owner of the vehicle. 	
Bus, transit and T-Way - Considered 	<ul style="list-style-type: none"> • I am authorised to travel in this lane. • I have a clear driving record for 10 years prior to the offence date. • I was directed to travel in this lane by an authorised officer. • There was an accident or emergency situation and I had to travel in this lane. • I received two fines for offences detected within a short period of time. I realised I should not be driving in this area and tried to correct my error. 	<p>This may include, but is not limited to:</p> <ul style="list-style-type: none"> • documentation that you are authorised to travel in this lane • documentation supporting there was an accident or emergency situation at the time the offence occurred • If you have held a NSW drivers licence for more than 10 years, no evidence is required. If you are requesting a caution due to your driving record, please call us on 1300 138 118 <p>If you hold a licence in a state or territory other than NSW, you must be able to provide a certified copy of your driving record for the 10 years prior to the offence date</p> <p>Revenue NSW is not able to consider international driving records as driving conditions and offences are not comparable.</p>
Bus, transit and T-Way - Not Considered 	<ul style="list-style-type: none"> • I was unfamiliar with the area. • I was following GPS navigation. 	
Mobile phone - Considered 	<p>I did not commit the offence, was not stopped by police and believe another person has used my identity.</p>	<p>This may include, but is not limited to:</p> <ul style="list-style-type: none"> • evidence supporting that you were not in the location at the time of the offence • an event number from the police for a report of stolen identity or loss of wallet • copies of photo identity.
Mobile phone - Not considered 	<p>Leniency is not considered for mobile phone offences due to the serious safety risks associated with this offence. Drivers are not permitted to hold a mobile phone while driving to perform any function on the phone including playing music, using maps, texts or emails etc.</p>	

Vehicle

- Speeding
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Grounds	Reasons and considerations	Evidence required to support your review
Toll - Considered 	<ul style="list-style-type: none"> • I paid the toll before the fine was issued. <p>Please note that E-Toll Tag payments are only valid if sufficient funds were available at the time of the trip.</p>	<p>A copy of your account statement that shows funds available on the date of the trip.</p>
Toll - Not considered 	<ul style="list-style-type: none"> • I paid the toll notice after the fine was issued. • I did not realise there were no funds in my account. • My E-Toll Tag did not work. 	
Seatbelt and child safety restraints - Considered 	<ul style="list-style-type: none"> • I have been driving in Australia for more than 10 years without an offence, and the unrestrained person in the vehicle was one passenger over the age of 16. • I am a delivery driver and was travelling under 25km/h making deliveries at the time. • I was not wearing a seatbelt for medical reasons and produced a medical certificate at the time I was stopped by police. 	<p>This may include, but is not limited to:</p> <ul style="list-style-type: none"> • If you have held a NSW drivers licence for more than 10 years, no evidence is required. If you are requesting a caution due to your driving record, please call us on 1300 138 118 <p>If you hold a licence in a state or territory other than NSW, you must be able to provide a certified copy of your driving record for the 10 years prior to the offence date</p> <p>Revenue NSW is not able to consider international driving records as driving conditions and offences are not comparable</p> <ul style="list-style-type: none"> • documentation confirming the driver was making deliveries at the time • supporting medical evidence.
Seatbelt and child safety restraints - Not considered 	<ul style="list-style-type: none"> • Any offence for an unrestrained child (under 16). • Any offence where a seatbelt is not worn correctly. • All offences where safety restraints are not properly installed. • Where a medical exemption is supplied after the fine has been issued. 	<p>A medical exemption for not wearing a seatbelt must be produced to the police at the time requested. We are unable to accept an exemption after the fact.</p>
L and P Plate - Considered 	<ul style="list-style-type: none"> • I received a fine for not displaying L or P plates. One of my plates fell off during my journey and this is the first time I have received a fine for this offence. I did not receive another fine at the same time. • I have a clear driving record for 10 years prior to the offence date. Driving record is considered from when a provisional licence is held. 	<p>This may include, but is not limited to:</p> <ul style="list-style-type: none"> • Details of your claim, this will be checked against the information provided by the reporting officer • If you have held a NSW drivers licence for more than 10 years, no evidence is required. If you are requesting a caution due to your driving record, please call us on 1300 138 118 <p>If you hold a licence in a state or territory other than NSW, you must be able to provide a certified copy of your driving record for the 10 years prior to the offence date</p> <p>Revenue NSW is not able to consider international driving records as driving conditions and offences are not comparable.</p>
L and P plate - Not considered 	<ul style="list-style-type: none"> • General traffic, licence and speeding offences are not considered. • I had no P or L plates displayed. 	

Vehicle

- Speeding
- Parking
- Traffic
- Heavy vehicle
- School zone

Grounds	Reasons and considerations	Evidence required to support your review
Stop line - Considered 	<ul style="list-style-type: none"> • I have a clear driving history with no offences in the last 10 years prior to the offence. 	<p>If you have held a NSW drivers licence for more than 10 years, no evidence is required. If you are requesting a caution due to your driving record, please call us on 1300 138 118.</p> <p>If you hold a licence in a state or territory other than NSW, you must be able to provide a certified copy of your driving record for the 10 years prior to the offence date.</p> <p>Revenue NSW is not able to consider international driving records as driving conditions and offences are not comparable.</p>
Stop line - Not considered 	<ul style="list-style-type: none"> • I slowed right down but did not stop. • The stop sign is new. 	
Negligent driving - Considered 	<ul style="list-style-type: none"> • I have a clear driving record for 10 years prior to the offence date. <p>Leniency will only be considered after reviewing the severity of the offence in consultation with the issuing authority.</p>	<p>If you have held a NSW drivers licence for more than 10 years, no evidence is required. If you are requesting a caution due to your driving record, please call us on 1300 138 118.</p> <p>If you hold a licence in a state or territory other than NSW, you must be able to provide a certified copy of your driving record for the 10 years prior to the offence date.</p> <p>Revenue NSW is not able to consider international driving records as driving conditions and offences are not comparable.</p>
Negligent driving - Not considered 	<ul style="list-style-type: none"> • I was told I would not receive a fine. 	
Number plate - Not considered 	<p>Offences for obscured number plates are not generally considered.</p> <ul style="list-style-type: none"> • I was not aware that there was a requirement for an auxiliary plate on a bike rack. • I made my own plate. • I did not realise the plate was obscured. 	
Tow away and abandoned vehicle - Considered 	<p>I sold this vehicle prior to this offence and have notified Roads and Maritime Services about the change of ownership before this fine was issued.</p>	<p>A copy of the notice of disposal.</p>
Tow away and abandoned vehicle - Not Considered 	<ul style="list-style-type: none"> • I gave the car away and/or did not properly dispose of the vehicle. • This is my first offence. 	

Vehicle

- Speeding
- Parking
- Traffic
- Heavy vehicle
- School zone

Grounds	Reasons and considerations	Evidence required to support your review
Vehicle standards - Not considered 	Vehicles which do not meet Australian Safety Standards can pose significant risks to other road users. Due to the seriousness of these offences, it is unlikely that a caution will be given.	
Heavy vehicle - Considered 	The vehicle was stolen at the time of the offence.	Details of the NSW Police event number or a printed copy of the interstate police report.
Heavy vehicle - Not considered 	Leniency is not considered for heavy vehicle offences due to the significant safety risks these offences pose.	For public safety, these circumstances are not considered based solely on a clear driving record.
School zone - Not considered 	Generally, leniency is not considered for school zone offences due to the serious safety risks associated with these offences.	For public safety, these circumstances are not considered based solely on a clear driving record.

Public Transport

- Ticketing
- Alcohol/smoking
- Other

Grounds	Reasons and considerations	Evidence required to support your review
Ticketing - Considered 	<ul style="list-style-type: none"> • The Opal reader was not working. • This is the first time I have been fined for not having tapped on. • I am entitled to a travel concession. 	This may include, but is not limited to: <ul style="list-style-type: none"> • details of your claim, including the time and station you travelled from along with a demonstrated history of regular fare payments, and a complete copy of your Opal activity statement • a copy of your travel concession card.
Ticketing - Not considered 	<ul style="list-style-type: none"> • Safety offences such as interfering with doors, disembarking moving trains etc. 	
Alcohol and smoking - Considered 	<ul style="list-style-type: none"> • I have extenuating circumstances which explain my behaviour. 	A detailed report from a medical practitioner, support agency or government department.
Alcohol and smoking - Not considered 	<ul style="list-style-type: none"> • I was not aware that I was committing an offence. • This is my first offence. • I was not actually consuming the alcohol/cigarette. 	
Other - Considered 	<ul style="list-style-type: none"> • I am homeless. • I have extenuating circumstances which explain my behaviour. 	A detailed report from a medical practitioner, support agency or government department.
Other - Not considered 	<ul style="list-style-type: none"> • I was not aware that I entered a restricted area. 	

Animal

- Registration
- Control
- Escape
- Other

Grounds	Reasons and considerations	Evidence required to support your review
Registration and control - Considered 	<ul style="list-style-type: none"> • The animal had passed away before this fine was issued. • I sold this animal before this fine was issued. 	Details of the incident or proof of sale.
Registration and control - Not considered 	<ul style="list-style-type: none"> • I was not aware that I was required to register this animal. • There were no signs stating that dogs needed to be on leads. 	
Escape - Considered 	<ul style="list-style-type: none"> • A tradesperson left my gate open and my dog escaped. • Escaped due to storm or fireworks. 	This may include, but is not limited to: <ul style="list-style-type: none"> • documentary evidence from the tradesperson • evidence for your claim.
Escape - Not considered 	<ul style="list-style-type: none"> • I am unsure how the dog escaped. • I paid the pound fees and do not think it is fair to also pay the fine. 	
Other - Not considered 	<ul style="list-style-type: none"> • This is my first offence. <p>Leniency is generally not considered for offences involving dangerous dogs. Reviews will be considered on a case by case basis.</p>	

Environmental Building and Development

- Littering
- Pollution
- Fisheries
- Fire safety
- Development Application (DA), building, and environment

Grounds	Reasons and considerations	Evidence required to support your review
Littering and illegal dumping - Considered 	<ul style="list-style-type: none"> • There was an error and my vehicle was not in the location at the time of this offence. 	This may include, but is not limited to: <ul style="list-style-type: none"> • evidence supporting you were not in the location at the time of the offence • an event number from the police for a report of stolen identity or loss of wallet.
Littering and illegal dumping - Not considered 	<ul style="list-style-type: none"> • This is my first offence. • I was not stopped by the police. • I do not recall the offence. 	
Pollution – Considered 	I did not commit the offence and believe another person has used my identity.	This may include, but is not limited to: <ul style="list-style-type: none"> • evidence that you were not in the location at the time of the offence • an event number from the police for a report of stolen identity or loss of wallet.
Pollution – Not considered 	<ul style="list-style-type: none"> • This is my first offence. Leniency is generally not given for offences relating to environmental pollution and littering.	
Fisheries 	All reviews will be referred to the issuing agency.	Provide any relevant evidence available.
Fire safety standards 	Leniency requests will be referred to the issuing agency. Fines are generally issued after you do not act after getting multiple notices.	Provide any relevant evidence available.
Development Application (DA), building, and environment 	In most cases a review of these offences will be conducted by the issuing agency.	Provide any relevant evidence available.

Fail to or False Nomination

- Company
- Individual

Grounds	Reasons and considerations	Evidence required to support your review
Fail to nominate - Companies 	<ul style="list-style-type: none"> • I have extenuating circumstances that hindered me or a company representative from nominating on time. • I nominated someone in error. 	You will need to supply evidence.
Fail to nominate - Individuals 	<ul style="list-style-type: none"> • I have extenuating circumstances that hindered me from nominating on time. • I nominated someone in error. 	You will need to supply evidence.
False nominations - Companies 	<ul style="list-style-type: none"> • I have extenuating circumstances for falsely nominating. 	You will need to supply evidence.
False nominations - Individuals 	<ul style="list-style-type: none"> • I have extenuating circumstances for falsely nominating. 	You will need to supply evidence.

Other

- Maritime
- Bicycle
- Pedestrian
- Alcohol/licenced premises
- Criminal Infringement Notices

Grounds	Reasons and considerations	Evidence required to support your review
Maritime - Not considered 	<ul style="list-style-type: none"> • This is my first offence. <p>Leniency is generally not given for offences relating to ports, boat licences, Personal Water Craft licences and waterways.</p>	
Bicycle - Considered 	<p>I did not commit the offence and believe another person has used my identity.</p>	<p>This may include, but is not limited to:</p> <ul style="list-style-type: none"> • evidence that you were not in the location at the time of the offence • an event number from the police for a report of stolen identity or loss of wallet • copies of photo identity.
Bicycle - Not considered 	<ul style="list-style-type: none"> • I was unaware of the requirement. • I do not own the bike. • There were not enough helmets. 	
Pedestrian - Considered 	<ul style="list-style-type: none"> • I did not commit the offence and believe another person has used my identity. • I was directed by an authorised officer. 	<p>This may include, but is not limited to:</p> <ul style="list-style-type: none"> • evidence that you were not in the location at the time of the offence • an event number from the police for a report of stolen identity or loss of wallet • documentary evidence from issuing authority • copies of photo identity.
Pedestrian - Not considered 	<ul style="list-style-type: none"> • This is my first offence. • I was unaware of the law. 	
Alcohol/licenced premises - Considered 	<p>I did not commit the offence and believe another person has used my identity.</p>	<p>This may include, but is not limited to:</p> <ul style="list-style-type: none"> • evidence supporting that you were not in the location at the time of the offence • an event number from the police for a report of stolen identity or loss of wallet • copies of photo identity.
Alcohol/licenced premises - Not considered 	<ul style="list-style-type: none"> • This is my first offence. <p>Leniency is generally not given for offences for failing to leave licenced premises when directed. Reviews will still be considered on a case by case basis, however are unlikely to receive a favourable outcome.</p>	
Criminal Infringement Notices 	<p>Criminal Infringement Notices for offences such as shoplifting, possessing stolen goods, offensive behaviour and offensive language, are reviewed in consultation with NSW Police.</p>	

Personal circumstances

Grounds	Reasons and considerations	Evidence required to support your review
Medical emergency	<ul style="list-style-type: none"> I was involved in a medical emergency at the time. <p>Generally for an event to be considered a medical emergency, there must be an immediate threat to someone in the vehicle that requires urgent medical intervention. It is unlikely that leniency will be given in circumstances where you have been notified of an emergency and are travelling to attend to the person involved in the emergency.</p>	Documentation of the medical emergency. Consideration for these claims are balanced with the potential safety impacts on other road users.
Personal hardship circumstances	<ul style="list-style-type: none"> Mental/intellectual or medical illness <ul style="list-style-type: none"> - inability to control offending behaviour - cognitive impairment. <p>Claims where mental/intellectual or medical illness may have impacted your ability to obey road rules may be referred to Roads and Maritime Services to assess your current ability to drive.</p> <ul style="list-style-type: none"> Homelessness: due to a homeless situation I got a fine. 	A detailed report from a medical practitioner, support agency or government department.
Temporary hardship	I am suffering from a condition, trauma or are experiencing hardship for another reason, and am unable to resolve this fine.	A detailed report from a medical, support agency or government department.
Deceased	The person who committed the offence is now deceased.	<p>When submitting a review, documentation is required, such as a copy of:</p> <ul style="list-style-type: none"> the death certificate issued by the Principal Registrar of Births, Deaths and Marriages; the Certificate of Death issued by a medical practitioner; any document issued by a legal practitioner, police officer or coroner which refers to the death; any other documentary evidence.